

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
JUNE 2021**

Madison County Road Department

Reporting Dates 06/01/21 through 06/28/21

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
26532	04/16/21 06/21/21	Request Schedule Closed	Durations 66.0 S-to-C 47.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Miggins, Monica East Sowell Rd	East Sowell Rd District 1
Culvert needs repairing [difficult to turn in or out of driveway...needs extension and ditch needs cleaning where the barn is							
29943	01/13/20 06/17/21	Request Schedule Closed	Durations 521.0 S-to-C 506.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd	Summerlin Rd District 5
Culvert under the road, still causing flooding							
30020	01/28/20 06/07/21	Request Schedule Closed	Durations 496.0 S-to-C 491.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St	Magnolia St District 3
Culvert is stopped up, and old metal culvert that is in bad condition causing his priperty aone with the neighbors to flood							
30110	02/13/20 06/18/21	Request Schedule Closed	Durations 491.0 S-to-C 475.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd	Pocahontas Rd District 4
Need culvert installed, will be pulling trailers in. Will like to get a call before installation							
30157	02/20/20 06/07/21	Request Schedule Closed	Durations 473.0 S-to-C 468.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Windfield, LT Richmond Grove Rd	Richmond Grove Rd District 3
Need culvert installed at the church							
30333	03/09/20 06/03/21	Request Schedule Closed	Durations 451.0 S-to-C 450.0 O-to-C	Drainage Medium Priority	Brown, Shirley Engineering	Green, Ray 205 Stump Bridge Rd	Stump Bridge Rd District 5
Water is coming on to property from road and not draining through ditches and Culvert needs to be replaced.							
30682	04/06/20 06/08/21	Request Schedule Closed	Durations 428.0 S-to-C 422.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Samuels, Heather 104 Browntony Ct	Browntony Ct District 5
Request to have a sewer/drainage issue looked at that is causing erosion in the back yard							

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30745	04/13/20 06/04/21	Request Schedule Closed	Durations 417.0 S-to-C 415.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Mally, Dianne 124 Beaver Bend	Beaver Bend District 1
126 & 124 Beaver Bend drainage pipe is stopped up							
30747	04/13/20 06/11/21	Request Schedule Closed	Durations 424.0 S-to-C 415.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miley, Diane 124 Beaver Bend	Beaver Bend District 1
Culvert in front of property is stopped up bubbling thru drain							
30860	04/23/20 06/08/21	Request Schedule Closed	Durations 411.0 S-to-C 405.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln	Rabbit Run Ln District 4
Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house							
30865	04/23/20 06/11/21	Request Schedule Closed	Durations 414.0 S-to-C 405.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	J 119 Cherrybrook Dr	Cherrybrook Dr District 3
Need to check ditch for erosion problems							
30924	04/28/20 06/21/21	Request Schedule Closed	Durations 419.0 S-to-C 400.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jefferson, Brenda Harvey Crossing and N. Old Cantor	North Old Canton Rd District 1
Water is standing in the ditch always: never drains							
31031	05/06/20 06/04/21	Request Schedule Closed	Durations 394.0 S-to-C 392.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burnett, Patricia Powell Rd	Powell Rd District 3
Need culvert installed							
31122	05/18/20 06/25/21	Request Schedule Closed	Durations 403.0 S-to-C 380.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Henderson, Charles 173 Henderson Rd	Henderson Rd District 3
Requesting the ditches be cleaned							

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31184	05/26/20 06/18/21	Request Schedule Closed	Durations 388.0 S-to-C 372.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hairston, Trey Seville Way	Seville Way District 3
Said there is a puddle of water standing in front of her house and							
31211	05/28/20 06/11/21	Request Schedule Closed	Durations 379.0 S-to-C 370.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Grewe, Bennie Cox Ferry Rd	Cox Ferry Rd District 4
Crossdrain undermining near this address							
31432	06/23/20 06/18/21	Request Schedule Closed	Durations 360.0 S-to-C 344.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Baker, Daphne Kirkwood Dr	Kirkwood Dr District 3
Culvert that goes under the road by the STOP sign is collapsing							
31569	07/14/20 06/28/21	Request Schedule Closed	Durations 349.0 S-to-C 323.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Harris, Keira 300 Twins Lakes Dr	Twin Lakes Dr District 1
Ditch needs to be cleaned out because water just sits and doesn't drain and is flooding her yard							
31628	07/27/20 06/22/21	Request Schedule Closed	Durations 330.0 S-to-C 310.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hillild, Jerry 119 Bear Creek Cir	Bear Creek Cir District 1
Need culvert replaced under Clarkdell Rd causing flooding to his home							
31634	07/28/20 06/07/21	Request Schedule Closed	Durations 314.0 S-to-C 309.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Buck, David 127 Lazy Oaks Rd	Lazy Oak Ln District 3
Pipe is eroding and stopped up							
31771	08/17/20 06/08/21	Request Schedule Closed	Durations 295.0 S-to-C 289.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Saxton, Bryant Germantown Rd	Germantown Rd District 3
Needs ditching							

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31833	08/27/20 06/24/21	Request Schedule Closed	Durations 301.0 S-to-C 279.0 O-to-C	Ditching Medium Priority Need ditching	Brown, Shirley Engineering	Logan, Bryan Normandy Cir	Normandy Cir District 3
31893	09/04/20 06/04/21	Request Schedule Closed	Durations 273.0 S-to-C 271.0 O-to-C	Culvert Repair Medium Priority Requesting to have gravel on driveway culvert that has washed out	Brown, Shirley Road Maintenance	Smith, Minnie 581 Yandell Rd	Yandell Rd District 1
31896	09/04/20 06/21/21	Request Schedule Closed	Durations 290.0 S-to-C 271.0 O-to-C	Culvert Repair Medium Priority Culvert is caving in	Brown, Shirley Road Maintenance	Price, Lennell Johnson Ln	Johnson Ln District 4
31948	09/16/20 06/25/21	Request Schedule Closed	Durations 282.0 S-to-C 259.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up may it needs replacing and 106 also	Brown, Shirley Road Maintenance	Smith, Robert Magnolia St	Magnolia St District 3
31952	09/17/20 06/07/21	Request Schedule Closed	Durations 263.0 S-to-C 258.0 O-to-C	Culvert Repair Medium Priority Need asphalt place back over culvert and at gate.	Brown, Shirley Road Maintenance	Myers, Jimmy 1241 Pocahontas Rd	Pocahontas Rd District 4
32020	09/25/20 06/21/21	Request Schedule Closed	Durations 269.0 S-to-C 250.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced, need ditching	Brown, Shirley Road Maintenance	Godwin, Jean North Old Canton Rd	North Old Canton Rd District 1
32052	09/30/20 06/14/21	Request Schedule Closed	Durations 257.0 S-to-C 245.0 O-to-C	Drainage Medium Priority Need ditch straighten so water can drain. He would love to meet with the Road Manager	Brown, Shirley Road Maintenance	Saxton, Bryan 266 Germantown Rd	A R Rimmer Rd District 3

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32061	10/01/20 06/18/21	Request Schedule Closed	Durations 260.0 S-to-C 244.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Kelly, Glen Quail Rd	Quail Rd District 5
Culvert going under the road close to this address is washing away.							
32218	10/30/20 06/11/21	Request Schedule Closed	Durations 224.0 S-to-C 215.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	King 129 Culipher Ln	Culipher Ln District 5
ditching needs cleaning							
32223	11/02/20 06/07/21	Request Schedule Closed	Durations 217.0 S-to-C 212.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Smith, Chris 508 Smith Carr Rd	Smith Carr Rd District 4
At address the ditches are clogged so water can't flow							
32296	11/16/20 06/14/21	Request Schedule Closed	Durations 210.0 S-to-C 198.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Rosell, Henry 124 Cane Creek Rd	Cane Creek Rd District 4
`Need ditch a culvert to be cleaned							
32307	11/18/20 06/24/21	Request Schedule Closed	Durations 218.0 S-to-C 196.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Whitten, Jerry Mae Ave	Mae Ave District 5
Road Culvert is busted and exposed on one side							
32308	11/18/20 06/14/21	Request Schedule Closed	Durations 208.0 S-to-C 196.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Rosell, Henry 124 Cane Creek Rd	Cane Creek Rd District 4
Ditch need to be clean around the culvert at driveway							
32357	11/30/20 06/15/21	Request Schedule Closed	Durations 197.0 S-to-C 184.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Johnson, Richard Rouser Rd	Rouser Rd District 3
Needs ditching							

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32370	12/03/20 06/25/21	Request Schedule Closed	Durations 204.0 S-to-C 181.0 O-to-C	Culvert Repair Medium Priority Culvert needs replacing	Brown, Shirley Road Maintenance	Moore, Ashley 5146 Ratliff Ferry Rd	Ratliff Ferry Rd District 5
32397	12/11/20 06/15/21	Request Schedule Closed	Durations 186.0 S-to-C 173.0 O-to-C	Culvert Repair Medium Priority Reporting a road culvert has collapsed on the road	Brown, Shirley Road Maintenance	Madison Sheriff Dept Barnes Rd	Barnes Rd District 1
32430	12/21/20 06/21/21	Request Schedule Closed	Durations 182.0 S-to-C 163.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Brown, Willie Earl Lockett Ln	Lockett Ln District 5
32466	01/05/21 06/04/21	Request Schedule Closed	Durations 150.0 S-to-C 148.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Road	Cedar Hill Rd District 3
32496	01/14/21 06/18/21	Request Schedule Closed	Durations 155.0 S-to-C 139.0 O-to-C	Ditching Medium Priority Regrade ditch along north side of Yandell Rd between 2 entrances to Bainbridge S/D	Brown, Shirley Engineering	Bryan, Tim Yandell Rd	Yandell Rd District 1
32506	01/19/21 06/15/21	Request Schedule Closed	Durations 147.0 S-to-C 134.0 O-to-C	Culvert Repair Medium Priority Between 1547 and 1577 there is a large culvert that has cave in. no shoulders on road and road is uneven.	Brown, Shirley Road Maintenance	Waterford, Marion Barnes Rd	Barnes Rd District 1
32507	01/19/21 06/25/21	Request Schedule Closed	Durations 157.0 S-to-C 134.0 O-to-C	Culvert Repair Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Johnson, Donald and Claudia Ratliff Ferry Rd	Ratliff Ferry Rd District 5

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32510	01/19/21 06/25/21	Request Schedule Closed	Durations 157.0 S-to-C 134.0 O-to-C	Culvert Repair Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Johnson, Donald and Claudia Lone Pine Rd Lone Pine Rd District 5
32516	01/21/21 06/04/21	Request Schedule Closed	Durations 134.0 S-to-C 132.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Moore, Tyler Cedar Hill Rd Cedar Hill Rd District 3
32540	01/26/21 06/18/21	Request Schedule Closed	Durations 143.0 S-to-C 127.0 O-to-C	Gravel Medium Priority Needs gravel on the road	Brown, Shirley Engineering	Patrick, James Lovelace Ln Lovelace Lane District 5
32554	01/28/21 06/11/21	Request Schedule Closed	Durations 134.0 S-to-C 125.0 O-to-C	Culvert Repair Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Frank Old Canton Rd Old Canton Rd District 2
32571	02/01/21 06/07/21	Request Schedule Closed	Durations 126.0 S-to-C 121.0 O-to-C	Ditching Medium Priority Ditch holding water, where he needs culvert installed, also stated tht the ditches need to be wider	Brown, Shirley Engineering	Smith, Calvin Stump Bridge Rd Stump Bridge Rd District 5
32576	02/02/21 06/24/21	Request Schedule Closed	Durations 142.0 S-to-C 120.0 O-to-C	Ditching Medium Priority Requesting to have ditched work from 1383 to 1387 to get water to drain	Brown, Shirley Engineering	Bryan 1383-1987 Coker Rd Coker Rd District 3
32589	02/03/21 06/14/21	Request Schedule Closed	Durations 131.0 S-to-C 119.0 O-to-C	Culvert Repair Medium Priority Culvert caved in	Brown, Shirley Road Maintenance	Daughtrey, Larry Daughtrey Dr Daughtrey Dr District 4

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32601	02/05/21 06/16/21	Request Schedule Closed	Durations 131.0 S-to-C 117.0 O-to-C	Gravel Medium Priority Needs gravel on culvert	Brown, Shirley Road Maintenance	Crook, Persly Stump Bridge Rd Stump Bridge Rd District 5
32603	02/08/21 06/18/21	Request Schedule Closed	Durations 130.0 S-to-C 114.0 O-to-C	Culvert Repair Medium Priority Need culvert extended	Brown, Shirley Road Maintenance	Maddos, Jacqueline 1443 Loring Rd Loring Rd District 5
32604	02/08/21 06/28/21	Request Schedule Closed	Durations 140.0 S-to-C 114.0 O-to-C	Culvert Repair Medium Priority Culvert need replacing	Brown, Shirley Road Maintenance	Westberry, Austin Hwy 16 E Hwy 16 E
32608	02/09/21 06/28/21	Request Schedule Closed	Durations 139.0 S-to-C 113.0 O-to-C	Culvert Repair Medium Priority Needs gravel at end of driveway;	Brown, Shirley Road Maintenance	Taylor, Jeanette Stump Bridge Road Stump Bridge Rd District 5
32622	02/10/21 06/25/21	Request Schedule Closed	Durations 135.0 S-to-C 112.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Burn, Peggy Old Jackson Rd Old Jackson Rd District 4
32624	02/11/21 06/11/21	Request Schedule Closed	Durations 120.0 S-to-C 111.0 O-to-C	Drainage Medium Priority Requesting to have the drainage ditches at culvert clean because of flooding	Brown, Shirley Road Maintenance	Brittney 139 Debbie Dr Debbie Dr District 5
32626	02/17/21 06/14/21	Request Schedule Closed	Durations 117.0 S-to-C 105.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Grant, Percy 4280 Hwy %1 N Pisgah Bottom Rd District 5

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32659	02/23/21 06/28/21	Request Schedule Closed	Durations 125.0 S-to-C 99.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hughes, Willie Old Jackson Rd	Old Jackson Rd District 4
Culvert and driveway has a hole, gravel has washed away							
32660	02/23/21 06/23/21	Request Schedule Closed	Durations 120.0 S-to-C 99.0 O-to-C	Ditching Medium Priority	Johnson, Yahatta Road Maintenance	Richards, Mary Old Yazoo City Rd	Old Yazoo City Rd District 4
Ditch needs ditching, holding standing water							
32689	02/26/21 06/28/21	Request Schedule Closed	Durations 122.0 S-to-C 96.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Penn, Kent Rankin Rd	Rankin Rd District 5
Need culvert installed							
32690	02/26/21 06/25/21	Request Schedule Closed	Durations 119.0 S-to-C 96.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Penn, Kent Dampeer Rd	Dampeer Rd District 5
Ditch needs ditching, causing flooding onto his pasture							
32705	03/01/21 06/21/21	Request Schedule Closed	Durations 112.0 S-to-C 93.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Betty 4400 Hwy 43 N	Hwy 43 N
Need gravel on first driveway							
32745	03/03/21 06/18/21	Request Schedule Closed	Durations 107.0 S-to-C 91.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Earnestine Old Hwy 16	Old Hwy 16 District 5
Need culvert repaired							
32747	03/03/21 06/07/21	Request Schedule Closed	Durations 96.0 S-to-C 91.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Nettles, Eliza McCullough Rd	Mccullough Rd District 5
Culvert needs to be repaired covered by asphalt causing water to flood the yard							

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32749	03/04/21 06/28/21	Request Schedule Closed	Durations 116.0 S-to-C 90.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McIntyre, John Heindl Rd	Heindl Rd District 4
Culvert under the road has a bad hole on it							
32764	03/04/21 06/11/21	Request Schedule Closed	Durations 99.0 S-to-C 90.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ford, Hattie Old 51 Rd	Old 51 Rd District 5
Water not flowing through culvert							
32778	03/05/21 06/18/21	Request Schedule Closed	Durations 105.0 S-to-C 89.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Carroll, Stanley Old Hwy 16	Old Hwy 16 District 5
Needs culvert replaced with a bigger culvert							
32779	03/05/21 06/25/21	Request Schedule Closed	Durations 112.0 S-to-C 89.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jackson, Linda North Old Canton Road	North Old Canton Rd District 1
Needs gravel at end of driveway							
32780	03/05/21 06/22/21	Request Schedule Closed	Durations 109.0 S-to-C 89.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sutton, Emily Sharon Rd	Sharon Rd District 5
Needs driveway repaired.							
32803	03/08/21 06/07/21	Request Schedule Closed	Durations 91.0 S-to-C 86.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Adams, Fernando Robinson Springs Rd	Robinson Springs Rd District 3
Need culvert installed							
32815	03/09/21 06/14/21	Request Schedule Closed	Durations 97.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Farmer, Craig 689 North Old Canton Rd	North Old Canton Rd District 1
Need culvert repaired close to this address							

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32818	03/09/21 06/18/21	Request Schedule Closed	Durations 101.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Clerk, Christopher 251 Lottville Rd Lottville Rd District 5
32832	03/10/21 06/14/21	Request Schedule Closed	Durations 96.0 S-to-C 84.0 O-to-C	Culvert Clean Out Medium Priority ditches need clean and culvert needs cleaning out so standing water can flow. debris is blocking both	Brown, Shirley Road Maintenance	Ferguson, Patti 721 Mt Leopard Rd Mt Leopard Rd District 3
32867	03/12/21 06/21/21	Request Schedule Closed	Durations 101.0 S-to-C 82.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed on new property	Brown, Shirley Road Maintenance	Spann, Marvin Sharon Rd Sharon Rd District 5
32871	03/12/21 06/11/21	Request Schedule Closed	Durations 91.0 S-to-C 82.0 O-to-C	Culvert Installation Medium Priority Called back on 3/26/2021 to tell us that he installed his own culvert, just needs dirt and gravel on it.	Brown, Shirley Road Maintenance	Turner, Blake Virilia Road Virilia Rd District 4
32872	03/12/21 06/17/21	Request Schedule Closed	Durations 97.0 S-to-C 82.0 O-to-C	Culvert Repair Medium Priority Needs extension on existing culvert to access his property.	Brown, Shirley Road Maintenance	Montgomery, John Cox Ferry Road Cox Ferry Rd District 4
32898	03/15/21 06/18/21	Request Schedule Closed	Durations 95.0 S-to-C 79.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Hooks, Randy Green Crossing Rd Green Crossing Rd District 3
32925	03/18/21 06/21/21	Request Schedule Closed	Durations 95.0 S-to-C 76.0 O-to-C	Grading Medium Priority Need road graded	Brown, Shirley Engineering	Clayton, Shearrill 173 Shearrill Rd Shearrill Rd District 5

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32964	03/23/21 06/11/21	Request Schedule Closed	Durations 80.0 S-to-C 71.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Tony Pear Street	Pear St District 4
Needs longer culvert and needs gravel on culvert.							
32978	03/24/21 06/11/21	Request Schedule Closed	Durations 79.0 S-to-C 70.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Washington, Annie Whiddon Rd	Whiddon Rd District 5
Culvert is bent, causing water not to flow through							
32985	03/26/21 06/04/21	Request Schedule Closed	Durations 70.0 S-to-C 68.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lavender, Barbar Wildwood Acres	Wildwood Acres District 1
My name is Barbara lavender. I live at 130 wildwood acres road. We have a culvert that has broken and made a large hole in the middl							
32990	03/26/21 06/07/21	Request Schedule Closed	Durations 73.0 S-to-C 68.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hardin, Percy Old Jackson Road	Old Jackson Rd District 4
Needs culvert replaced.							
33006	03/29/21 06/14/21	Request Schedule Closed	Durations 77.0 S-to-C 65.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ross, Kerry 416 Sharon Rd	Sharon Rd District 5
Need culvert installed							
33017	03/30/21 06/28/21	Request Schedule Closed	Durations 90.0 S-to-C 64.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, Keyonie Hwy 51 N	Hwy 51 N
Need culvert installed							
33058	04/05/21 06/04/21	Request Schedule Closed	Durations 60.0 S-to-C 58.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wild, Jenny Bear Creek Ct	Clarkdell Rd District 1
Ditch needs cleaning on Clarkdell Rd behind Bear Creek Ct							

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33059	04/06/21 06/09/21	Request Schedule Closed	Durations 64.0 S-to-C 57.0 O-to-C	Grading Medium Priority Road Maintenance Road needs grading and ditching	Brown, Shirley Road Maintenance Lunceford, Calvin Gross Rd	Gross Rd District 1
33060	04/06/21 06/11/21	Request Schedule Closed	Durations 66.0 S-to-C 57.0 O-to-C	Grading Medium Priority Road Maintenance Requesting to have road grading because of pot holes	Brown, Shirley Road Maintenance Washington, Cleatonia 443 Sutherland Rd	Sutherland Rd District 5
33072	04/06/21 06/03/21	Request Schedule Closed	Durations 58.0 S-to-C 57.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert is completely Stopped up water is running over the road. Called two weeks ago	Brown, Shirley Road Maintenance Gray, Bill 435 Caroline Blvd	Caroline Blvd District 4
33081	04/07/21 06/07/21	Request Schedule Closed	Durations 61.0 S-to-C 56.0 O-to-C	Drainage Medium Priority Road Maintenance Drainage issues	Brown, Shirley Road Maintenance Melichar, Scott Claiborne St	Claiborne Street
33086	04/07/21 06/03/21	Request Schedule Closed	Durations 57.0 S-to-C 56.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert that's going across the road close to Giles Rd has a hole in the middle of it	Brown, Shirley Road Maintenance McDonald N Livingston Rd	North Livingston Rd District 3
33103	04/08/21 06/14/21	Request Schedule Closed	Durations 67.0 S-to-C 55.0 O-to-C	Culvert Clean Out Medium Priority Road Maintenance Culvert needs cleaning out and some ditching because of the flooding to property	Brown, Shirley Road Maintenance Jones, Anna 370 Yandell Rd	Yandell Rd District 1
33110	04/09/21 06/21/21	Request Schedule Closed	Durations 73.0 S-to-C 54.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Need culvert installed on new property	Brown, Shirley Road Maintenance Strickland, Ron Hwy 43	Hwy 43 District 5

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Reporting Dates 06/01/21 through 06/28/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
33118	04/12/21 06/07/21	Request Schedule Closed	Durations 56.0 S-to-C 51.0 O-to-C	Culvert Clean Out Medium Priority Culvert and driveway holding water	Brown, Shirley Road Maintenance	Gooden, Curtis Livingston Vernon Rd Livingston Vernon Rd District 4
33125	04/12/21 06/18/21	Request Schedule Closed	Durations 67.0 S-to-C 51.0 O-to-C	Culvert Installation Medium Priority Requesting to get old culvert remove and a new culvert installed	Brown, Shirley Road Maintenance	Mabry, Annette 703 Old Jackson Rd Old Jackson Rd District 4
33132	04/13/21 06/11/21	Request Schedule Closed	Durations 59.0 S-to-C 50.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up on the corner of this road	Brown, Shirley Road Maintenance	James Savannah Bend Savannah Bend District 3
33138	04/13/21 06/24/21	Request Schedule Closed	Durations 72.0 S-to-C 50.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Anderson, Scott Kearney Rd Kearney Rd District 5
33161	04/16/21 06/17/21	Request Schedule Closed	Durations 62.0 S-to-C 47.0 O-to-C	Culvert Installation Medium Priority Need culvert installed for new property already staked.	Brown, Shirley Road Maintenance	Anderson, Todd 644 Holmes Hollow Ln Holmes Hollow Ln District 5
33170	04/19/21 06/18/21	Request Schedule Closed	Durations 60.0 S-to-C 44.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Stewart, Patricia Walnut Rd Walnut Rd District 5
33190	04/21/21 06/21/21	Request Schedule Closed	Durations 61.0 S-to-C 42.0 O-to-C	Culvert Installation Medium Priority Need 40 ft culvert installed, pink ribbon is on posts.	Brown, Shirley Road Maintenance	McNeal, Joe 198 Childress Ln Childress Ln District 4

Madison County Road Department

Reporting Dates 06/01/21 through 06/28/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
33194	04/21/21 06/24/21	Request Schedule Closed	Durations 64.0 S-to-C 42.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Meeks, Bettie 664 old Jackson Rd	Old Jackson Rd District 4
Ditch by her residence needs to be cleaned out full of water							
33195	04/21/21 06/24/21	Request Schedule Closed	Durations 64.0 S-to-C 42.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Blackmon, Vivian 2510 Hwy 16 E	Hwy 16 E
Drainage issues in her driveway							
33196	04/21/21 06/21/21	Request Schedule Closed	Durations 61.0 S-to-C 42.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Johnson, Lou Ellen 140 McDougal Rd	McDougal Rd District 4
Drainage issues need to be cleaned out							
33208	04/22/21 06/22/21	Request Schedule Closed	Durations 61.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Westwood, Paul 606 Stribling Rd	Stribling Rd District 3
Need culvert replaced before paving							
33222	04/26/21 06/25/21	Request Schedule Closed	Durations 60.0 S-to-C 37.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Kurks, Greg 102 Meadow Park Dr	Meadow Park Dr District 1
Requesting to have ditches to be cleaned out							
33225	04/26/21 06/23/21	Request Schedule Closed	Durations 58.0 S-to-C 37.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Barry, Mary 144 North Old Canton Rd	North Old Canton Rd District 2
Ditches need to be cleaned out							
33226	04/26/21 06/17/21	Request Schedule Closed	Durations 52.0 S-to-C 37.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wright, Debbie 111 Whispering Pine Dr	Old Rice Rd District 1
Request the ditch to be clean out on the Old Rice Rd side of the address							

Madison County Road Department

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
33234	04/26/21 06/23/21	Request Schedule Closed	Durations 58.0 S-to-C 37.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burks, Banzano 141 Williams Carson Rd	Williams Carson Rd District 5
Requesting to have a wider culvert because that's there is not wide enough for turning into property							
33259	04/29/21 06/09/21	Request Schedule Closed	Durations 41.0 S-to-C 34.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Scott, LB Goodloe Road	Goodloe Rd District 5
Needs ditching, water stands in ditch and near church							
33261	04/29/21 06/21/21	Request Schedule Closed	Durations 53.0 S-to-C 34.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clerk, Christopher Lottville Road	Lottville Rd District 5
Needs gravel at culvert...culvert is exposed.							
33265	04/29/21 06/16/21	Request Schedule Closed	Durations 48.0 S-to-C 34.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gilbert, Tiffany McDougal Road	Mcdougal Rd District 4
Needs culverr installed							
33268	04/29/21 06/11/21	Request Schedule Closed	Durations 43.0 S-to-C 34.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gee, Billy Davis Crossing Rd	Davis Crossing Rd District 5
Need gravel on culvert and need culvert extended because he is having a double wide trailer brought in							
33270	04/30/21 06/10/21	Request Schedule Closed	Durations 41.0 S-to-C 33.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stacy, Mrs Kristin Hill Ct	Gluckstadt Rd District 3
Gluckstadt Road near Krisitn Hill Ct needs ditching. Says Shelton Marberry has looked at it							
33280	04/30/21 06/17/21	Request Schedule Closed	Durations 48.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Arthur, James Pat Lockett Rd	Pat Cobb Rd District 5
Needs culvert repllaced. Current culvert is concrete and it has broken in places.							

Madison County Road Department

Reporting Dates 06/01/21 through 06/28/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
33289	05/05/21 06/24/21	Request Schedule Closed	Durations 50.0 S-to-C 28.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Bacon Putnam Rd	Putnam Rd District 5
Customer requesting road be graded and ditching to help fix holes in road							
33290	05/05/21 06/11/21	Request Schedule Closed	Durations 37.0 S-to-C 28.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Mavery, Annette 703 Old Jackson Rd	Old Jackson Rd District 4
Requesting to have ditch cleaned out							
33291	05/05/21 06/23/21	Request Schedule Closed	Durations 49.0 S-to-C 28.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Clark, Nick 101 Saddle Creek Cv	Saddle Creek Cv District 1
Drainage ditch is backing up in yard @ the corner of North Old Canton Rd							
33310	05/07/21 06/25/21	Request Schedule Closed	Durations 49.0 S-to-C 26.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Owens, Kenny 529 Dampeer Rd	Sharon Rd District 5
Need culvert installed area is staked and painted with white paint							
33388	05/14/21 06/21/21	Request Schedule Closed	Durations 38.0 S-to-C 19.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Endris, Craig Clarkdell Rd	Clarkdell Rd District 1
Culvert stopped up							
33390	05/14/21 06/17/21	Request Schedule Closed	Durations 34.0 S-to-C 19.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	McMurtry, Brenda 1726 Od 51 Rd	Old 51 Rd District 5
Road needs grading badly							
33396	05/17/21 06/24/21	Request Schedule Closed	Durations 38.0 S-to-C 16.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ramsey, Jason Pocahontas Rd	Pocahontas Rd District 4
Culvert has collapsed							

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
33407	05/17/21 06/21/21	Request Schedule Closed Durations 35.0 S-to-C 16.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Brooks, Robert Renfroe Rd	Renfroe Rd District 5
			Culvert syopped up			
33431	05/20/21 06/24/21	Request Schedule Closed Durations 35.0 S-to-C 13.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Brooks Dewees Rd	Dewees Rd District 3
			Dig out			
33432	05/20/21 06/24/21	Request Schedule Closed Durations 35.0 S-to-C 13.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Brooks Clarkdell Rd	Clarkdell Rd District 1
			Dig out			
33441	05/20/21 06/15/21	Request Schedule Closed Durations 26.0 S-to-C 13.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Godwin, Jean 1632 North Old Canton Rd	North Old Canton Rd District 1
			Requesting help to stop flooding and dicing needed			
33447	05/21/21 06/21/21	Request Schedule Closed Durations 31.0 S-to-C 12.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Parmentier, Brian Woods Rd	Woods Rd District 1
			Need culvert installed			
33467	05/24/21 06/24/21	Request Schedule Closed Durations 31.0 S-to-C 9.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Opshinsky, Jackie Woods Rd	Woods Rd District 1
			Culvert before the stop sign needs cleaning out			

Open Requests: 125
156.9 S-to-C Average Duration
142.4 O-to-C Average Duration

Madison County Road Department

Reporting Dates 06/01/21 through 06/28/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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Total Requests:	125	156.9 S-to-C Average Duration			
		142.4 O-to-C Average Duration			